

SERVICE BULLETIN

Date: November 5, 2014
Update Number: S2014-04
Subject: New Service Kit for Non-Burgundy Operator Covers (K75-36294-1)
Products Affected: CSL24VDC and CSW24VDC

On November 1, 2014, LiftMaster® launched the new CSW24VDC and CSL24VDC High Traffic Commercial DC Gate Operators. These new operators include the following unrivaled features:

MyQ® Technology – Allows your Customer to monitor and control their gate with a smartphone for greater peace of mind.

Industry-Leading Battery Backup Power Management – Low power draw while the gate is idle gives your Customers unmatched reliability. Improved Battery Backup provides days, or even weeks, of operation when the power is out.

Security+ 2.0® – Transmits on three different frequencies to ensure a strong and reliable signal that virtually eliminates interference. With 2X the range of standard remotes, this patented technology gives your Customers quick and safe property access.

Solar Optimized – Ultra-reliable and efficient system delivers power when you need it and maximizes performance by conserving it when you don't.

New LiftMaster Gate Operators can be identified by new “DC” model numbers, such as the CSW24VDC and CSL24VDC. These new models also feature LiftMaster's burgundy branding in order to make operators with the above mentioned features easily identifiable.

We realize in some cases, end users such as gated communities may have by laws governing landscaping and other visual elements on the property. For this reason, we are making an alternate cover available without burgundy.

The front cover service kit (**K75-36294-1**) will include the labels and wiring diagrams for the CSL24VDC, CSW24VDC. Once the cover is in the field and ready to be installed, the installer will need to attach the correct labels for the operator that they are installing. The kit will come with instructions for adhering the appropriate labels to the operator.

We will have service kits available for the Residential 12V Operators (RSL12VDC/RSW12VDC) in Q1 2015 prior to their launch.

Thank you for your continued support of LiftMaster Gate Operators. Orders for the new covers can be placed with LiftMaster Parts and Service at 800.528.2806. If you have any questions or need further information about this new kit, feel free to contact your LiftMaster Sales Representative.