

PRODUCT BULLETIN

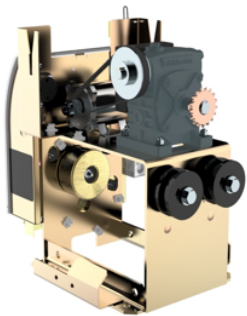
Date: December 1, 2020
Update Number: P2020-22
Subject: New Chassis Finish on Gate Operators
Product Affected: CSL24UL, CSW24UL, CSW200UL, HCTDCUL, RSL12UL, RSW12UL, SL3000UL

Liftmaster® is committed to continually improving our Gate Operators to meet our customer's needs.

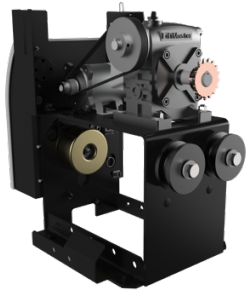
Change Description:

LiftMaster is changing the finishing process used on the steel chassis and components of certain gate operators, listed below. The zinc-plating is being replaced with a high-quality, durable black powder-coated finish.

The new black powder-coated finish exceeds our current standards for rust prevention and improves the appearance of these components. Additionally, powder-coating processes will decrease the environmental impact compared to the previous gold zinc-plating process. Finally, the steel used for all chassis components will not change, the change only impacts the coating process.



Old gold zinc-plating



New black powder-coating

The following gate operators will be impacted by this change:

CSL24UL
CSW24UL
CSW200UL
HCTDCUL
RSL12UL
RSW12UL
SL3000UL

Implementation Schedule:

This change will occur in December. The product part numbers will not be impacted by the change.

Service Impact:

Chassis and chassis components replacement parts will be provided with new black powder-coat finish. Fitment, due to the coating/plating change, will not be impacted for fitment of new parts.

Thank you for your continued support of LiftMaster. For more information, please contact our Technical Support Center at **800.528.2806**. Please visit Dealer.LiftMaster.com for a complete listing of our Product and Service Bulletins.