

PRODUCT BULLETIN

Date: April 30, 2018
Update Number: P2018-6
Subject: Replacement Control Boards – Slide Gates
Product Affected: 2016-2018 Slide Gate Operator Models Only (CSL24U, RSL12U, SL3000U, SL585U, SL595U)

As the leader in gate safety, LiftMaster® keeps safe gate installations at the forefront of everything we do. With this in mind and our effort to support updates to the UL 325 Standard effective August 1, 2018, **replacement control boards for the 2016-2018 Slide Gate Operators specified above** will be updated with new firmware to comply with the most current standard.

To be UL 325 compliant, two monitored safety entrapment protection devices must be installed at each entrapment zone (the inherent reversing system in LiftMaster Gate Operators counts as one device).

Beginning August 1, 2018, for a LiftMaster Slide Gate Operator to function, the operator will require a minimum of two external monitored safety entrapment protection devices: one in the open direction and one in the close direction. LiftMaster Slide Gate Operators will be shipped with a LiftMaster Monitored Safety Edge in addition to a LiftMaster Retro Reflective Photo Eye. LiftMaster Monitored Safety Entrapment Protection Devices must be used with LiftMaster Gate Operators to meet UL 325 standards.

Firmware Update to Replacement Control Boards

The implications of this change means that the replacement boards for the specified slide gate models will now be updated with the new firmware to require two additional monitored safety devices to be installed. One device must be installed in the open direction and the other installed in the close direction. Failure to do so will result in the operator not functioning.

In order to encourage customers to upgrade their Slide Gate Operators to stay compliant, non-warranty replacement boards will be available for purchase at the cost of the board plus \$99 for a Small Profile Edge (S505AL) and a Wireless Edge Kit (LMWEKITU). Boards under warranty may be replaced at no cost.

This program will begin August 1, 2018 and run until February 1, 2019, with replacement control board shipments for only the slide gate models specified. Once the new firmware boards begin shipping, boards with the old firmware will no longer be available as replacement. Replacement boards will not available for order on the Dealer Extranet; you will be redirected to contact Customer Care.

To order boards during this 6 month program period, you must contact Customer Care at 800.323.2276 or the Technical Support Center at 800.528.2806. The representative you speak with will help guide you to the correct package that you need in order to remain compliant.

There will be no change to the part number of the replacement boards, as they are the same as before, simply with updated firmware. The following models are affected by this change:

Operator Model Number	Model Years Affected
RSL12U	2016-August 1, 2018
CSL24U	2016-August 1, 2018
SL3000U	2016-August 1, 2018
SL585	2016-August 1, 2018
SL595	2016-August 1, 2018

Thank you for your continued support of LiftMaster. For more information regarding this update, please contact your LiftMaster Sales Representative or call our Technical Support Center at 800.528.2806. Please visit Dealer.LiftMaster.com for a complete listing of our Product and Service Bulletins.